

SECRET//SI//REL TO USA, FVEY

# DISRUPTION Operational Playbook

- Infiltration Operation
- Ruse Operation
- Set Piece Operation
- False Flag Operation
- False Rescue Operation
- Disruption Operation
- Sting Operation

- “Using online techniques to make something happen in the real or cyber world”
- Two broad categories:
  - Information Ops (influence or disruption)
  - Technical disruption
- Known in GCHQ as Online Covert Action
- The 4 D’s: Deny / Disrupt / Degrade / Deceive

- Set up a honey-trap
- Change their photos on social networking sites
- Write a blog purporting to be one of their victims
- Email/text their colleagues, neighbours, friends etc

# Cyber Offensive Session: Pushing the Boundaries and Action Against Hacktivism

**names** – Serious Crime Effects, GCHQ  
**redacted** – JTRIG, GCHQ

